

Employer News

OCTOBER 2009



Online Risk Assessment Tool Available

Delta Dental has developed an online tool to help individuals assess their risk of dental disease. The online risk assessment tool asks a series of yes or no questions, and educates users on how health-related issues like diabetes, prescription medication, and un-fluoridated water can affect oral health.

Available online at www.deltadentalnj.com (click “risk assessment quiz” in the “Welcome” area of the Home Page), the nine-question survey requires only a few minutes to complete, but offers a wealth of oral health information for your employees to share with their dentists.

Online Eligibility Submissions Launches New, Improved Version

You told us how to make this popular feature even better—and we listened!

Our enhanced online Eligibility Submissions application makes it easier than ever to add and make changes to your members’ enrollment information.

“We did far more than add some quick fixes to our old online Eligibility Submissions screens,” said Bruce Silverman, Senior Vice President, Claims and Customer Service. “This is a complete relaunch of online Eligibility Submissions, which includes powerful new capabilities for eligibility administrators.”

Take a look at what our new online Eligibility Submissions has to offer:

An enhanced “search” feature so you can quickly find a member’s profile online. You no longer need to have the member’s exact ID number and date of birth to access eligibility information online. Instead, just type in the member’s last name or ID number. If you use last name, the search results will display a list of all members with that last name from your company. *(The list even includes names of inactive members, so it’s a snap to reactivate members.)* Click the correct name, and you’re ready to update your member’s information.

Not quite sure of the spelling of a member’s full name? Last and first name fields are “wild card enabled.” (The first name field is

available as an Advanced Search option.) Just insert an asterisk () for missing letters—for example, Kath* will give you Kathy, Katherine, and Kathleen.*

People’s names can be entered fully and without being truncated. Due to size limitations, you used to have to shorten *Christopher* to *Christoph*—not anymore! Jane Smythe-Donovan can keep the hyphen in her name. Both the first and last name fields have been expanded. And, a drop-down list of name suffixes (such as Jr.) lets you quickly differentiate Frederick Johnson III from his father, Frederick Johnson Jr.

Dependents can be listed by their actual last names. Parents and children don’t always have the same surnames. And spouses don’t always share the same last name, either. With our new Eligibility Submissions application, you can now enter different last names for a member’s spouse and dependents. Family members are still linked to the member’s profile, but they keep their own names!

(continued on page 2)

Delta Dental of New Jersey, Inc.



Advancing solutions for great oral health

Online Eligibility Submissions Launches New, Improved Version

(continued from page 1)

A simpler logon process. It starts the instant you arrive at our Web site at www.deltadentalnj.com, where you can now log on right from the home page (see the logon box on the left navigation bar) instead of through the Employers link. You'll be able to start entering eligibility changes faster, with fewer clicks. Please make sure to bookmark our new home page!

Enhanced security to ensure confidential information remains private. We've always tried to go to great lengths to protect information about our clients and members. The first time you log on after the new system goes live, you'll be prompted to create a new username and password. You determine what your username and password should be. However, if you're completely new to Eligibility Submissions online, you need to call our Enrollment Department at (800) 452-9310 to request access. Please note that passwords, depending on demand, are usu-

ally issued within 3–5 business days. With our new online Eligibility Submissions system, new security safeguards have been incorporated into the application. You'll be prompted to change your password every 90 days and to create complex passwords. We make it easy for those who are authorized to access information—and virtually impossible for those who aren't.

Full cross-browser and cross-platform compatibility. Online Eligibility Submissions is both PC- and Mac-friendly. Plus, it's fully functional with most browsers, including Internet Explorer and Firefox.

Whatever computer system your office uses, submitting eligibility changes online to Delta Dental of New Jersey is easier than ever. If you have questions about the new system, please contact the Enrollment Department at (800) 452-9310.

New Oral Health and Wellness Portal Debuts

Employees have oral health and wellness questions. We have the answers. Our new Oral Health and Wellness portal (at www.deltadentalnj.com; click "Oral Health" on the left navigation bar) offers a robust search function to make it easy to find answers.

The portal features 400 articles on pediatric and adult oral health, and oral cancer. Articles are written by a highly skilled team of medical and registered nurse writers and vetted by Delta Dental Plans Association's National Scientific Advisory Committee. Encourage your employees to rely on the trusted oral health leader for oral health and wellness information.

Delta Dental of New Jersey
Everyone deserves a healthy smile

New Home Page Login box

Dentists, Employers, and Members - Login here
Username:
Password:

[Forgot Name](#)
[Forgot Username](#)
[Forgot Password](#)

Welcome

NEW! Dental Disease Risk Assessment Quiz
Are you at an increased risk for dental disease? Delta Dental has developed a nine-question quiz that educates individuals on how health-related issues like diabetes, prescription medication and unfluoridated water can affect oral health. Find out how your personal risk factors can increase your susceptibility to oral health problems by taking our online [risk assessment quiz](#).

Delta Dental of New Jersey's Foundation is Blogging!
Delta Dental of New Jersey's Foundation is a contributor to The Star-Ledger's Helping Hands blog on NJ.com. [Read](#)

THE KID'S CLUB

ORAL CANCER awareness VIDEO

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Comments and suggestions are welcomed and should be directed to:

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In Connecticut, Delta Dental Insurance Company writes dental coverage on an insured basis and Delta Dental of New Jersey administers self-funded dental benefit programs.

